







1. PHASE : NEW IN BUSINESS

-  Greeting
-  Starting and Leading a Conversation
-  Your Family
-  Your Birth and Place of Living
-  Scheduling Date and Time
-  Your Education, Abilities, Characteristics
-  Your Job, Career, Company

-  Your Likes
-  Your Dislikes
-  Similarities
-  Differences
-  Agreeing
-  Disagreeing
-  Generalizing
-  Comparing

20 MODULES

2. PHASE: LET'S EXCHANGE

-  Calls
-  Meetings
-  Conferences
-  Tele-conferences
-  Offering
-  Requesting
-  Suggesting
-  Advising
-  Ideas
-  Assumptions
-  Possibilities

-  Clarifying Understanding
-  Clarifying Meaning
-  Asking for Directions
-  Asking for Details

15 MODULES

13 PHASE: PATH TO MASTERY



Interviews



Networking



Cross-Cultural
Contact



Handling Crisis



Handling Criticism



Presenting
Performance



Presenting
Numbers



Negotiating



Coaching



Writing

10 MODULES

PROFESYONEL BİR İÇERİKLE



EMİN ELLERDESİNİZ